

Covid-19 Grooming Policy

Anybody self-isolating, classed as vulnerable or showing any symptoms, **MUST NOT** under any circumstances attend a grooming appointment. Please follow the government's current covid-19 guidance.

PLEASE READ AND ACCEPT OUR FULL POLICY BEFORE AGREEMENT TO GROOMING

Due to current covid-19 pandemic the way in which we work and groom your dogs has changed dramatically. Whilst we will be adhering to the strictest guidelines to reduce the spread of the disease, it must be understood that clients wishing to have their dog groomed at this time do so at their own risk and must agree to the terms and conditions.

All dogs will be brushed and bathed immediately. (Brush used on arrival will be disinfected)

HANDOVER PROTOCOL

Arrive at the salon and hand the dog to myself to secure, there will be hand sanitizer available.

DISINFECTING

-All dogs will be bathed straight away using one of our natural shampoos which contains lavender oil (it has antiseptic, antibacterial, antiviral and anti-fungal properties)

- Card machine will be disinfected after every use.

All staff members will complete covid test regularly and wash hands between each dog.

TIME KEEPING

Only one client permitted in the salon at a time. Any dog arriving late may need to be rebooked and late fee will apply to cover loss of any lost earnings. Uncollected dogs will be charged a sitting fee. After 30 minutes of phone call to collect. Pick up and drop off times are especially important because of spacing out grooms for disinfecting purposes so please be on time.

PAYMENT

Payment can be made via, bank transfer prior to your appointment or by card (contactless available) or cash on collection.